

Grief is more than  
a five stage process

To HEAL at all,  
you have to  
FEEL it all

# The Playbook of Grief

Embrace the  
Awkward!

Trust the  
Process



**Olivia's House**

a grief and loss center for children

2024 Annual Report



# Mission and Vision

## **Mission Statement**

Olivia's House is an organization of caregiving professionals and volunteers committed to supporting grieving children. Its purpose is to facilitate healing through grief and loss education.

## **Vision Statement**

As the premier freestanding, independent grief and loss center, we are dedicated to having the capability to support the growing needs of the community. In doing so, Olivia's House will become the primary resource for local and national grief and loss education. Our vision will be accomplished by providing no-cost services such as:

- ♥ Educational and social support programs for grieving pre-school, elementary, middle and high school-aged children and young adults and their families.
- ♥ Individual and family grief counseling referrals to specialized professionals.
- ♥ A public lending library containing thousands of resources on child, teen, and adult grief.

# Annual Message

At Olivia's House: A Grief and Loss Center for Children our goal is not to "fix" a family's grief. We instead work diligently to create a safe space where children can process and embrace feelings of profound loss. When working with children, however, they are often unsure how to begin processing these complex emotions. Unfortunately, there isn't a magic formula for bereavement, but having companioned countless children over the past 20 plus years we have gained some valuable insights, or as we refer to it, the *Playbook of Grief*. So where do we start?

*"Did your person have a favorite football team?"* This simple question always has an answer (even if the answer is no, there is usually a good story!), but more importantly it is the doorway for building non-threatening emotional engagement. Memories week of our Hearts Can Heal program is never complete without a child bringing in their loved one's favorite jersey, often one of their most treasured keepsakes. It is our privilege to be on the sidelines cheering for the children and families in Central Pennsylvania and Northern Maryland as they leave it all on the field and work through their pain after loss. This is only possible because our community is more than a team that simply works together, *we are a team that cares for each other.*

As a free-standing, independent grief and loss center, Olivia's House relies entirely upon our philanthropic community to keep our doors open. No family pays a penny for the quality services and care they receive at Olivia's House. This is because champions like you have made healing a priority. *A successful team beats with one heart.* THANK YOU!



**K.C. Delp**  
Executive Director



## Program Angels

Olivia's House is blessed to have "Program Angels" who sponsor a night of programming in memory of their loved one. We honor our Program Angels at the end of each program night by lighting a candle and sharing a little bit about the family and their "angel" who is making our program night possible. This sponsor allows our program attendees to learn of the many families ahead of them on the journey of grief.

The Ayres Family in memory of Ashley Ayres  
 The Barry Family in memory of Matthew Wright  
 The Bucalo Family in memory of Tony and Laura Tassone  
 The Catic Family in memory of Dallas Curry  
 The Coppola Family in memory of Sal Coppola  
 The Cummings Family in memory of James Cummings  
 The Desai/Patel Family in memory of Niah Patel  
 The Flanagan-Hoffman Family in memory of Ryan Flanagan  
 The Godfrey Family in memory of Michelle Godfrey  
 The Hanson Family in memory of Debbie Hanson  
 The Henninger Family in memory of Christopher Henninger  
 The Hueg Family in memory of Jeff Hueg and Karen Fazzari

The Levine Family in memory of Susan Levine  
 The Lissauer Family in memory of Monica and Karen Lissauer  
 The Loynds Family in memory of Patrick Loynds  
 The Orndorff Family in memory of Angie Orndorff  
 The Smith Family in memory of Meghan Smith  
 The Snyder Family in memory of Jared Snyder  
 The Sparler Family in memory of Zachary Frey  
 The Stambaugh Family in memory of Brandon Stambaugh  
 The Stephan Family in memory of Jim Stephan  
 The Thompson Family in memory of Michele Nardelli  
 The Wolfe Family in memory of Joshua Mottin

## Clinical Director's Message

"I don't know how you do this job!" This is a sentiment we hear often, from kind-hearted, empathetic people who imagine that the work we do at Olivia's House is centered around pain and heartache. As Clinical Director and the one who works directly with the families we serve, it is my honor to share that quite the opposite is true: healing is at the center of our work, and it is the magic of healing hearts that we are witness to, first-hand, every single day. This deeply rooted belief that healing is possible after loss is something that I not only see in the families we serve, but have also seen in my own life, in the years since the sudden loss of my father when I was 12 years old.

It's no coincidence that we are drawn to the fields that we have a passion for, and my passion is knowing that loss during childhood is not a deficit – it can be what fuels and empowers us. I honor my father's legacy by educating families through both academic knowledge and lived experience. I like to think that in my father's death, he gave me the gift of a career path.

So how do we do this job? The real question is, how could we not? When death enters your house, you're welcome at our house – and we'll be waiting at the door with a smile and a freshly-baked cookie, ready to walk beside you on your journey toward healing.



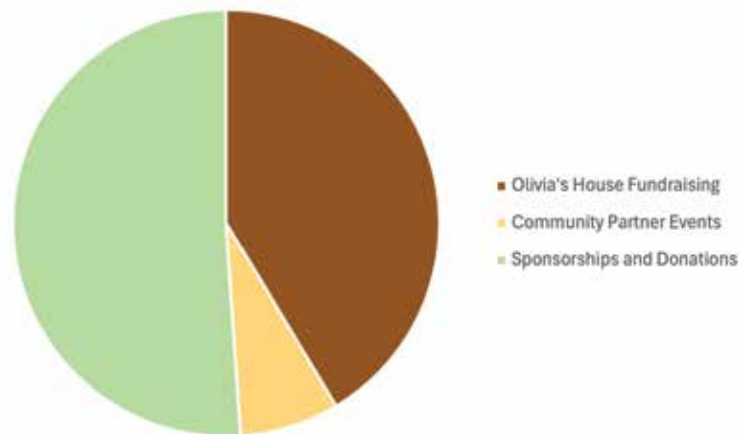
*Julia Dunn*

**Julia Dunn, M.Ed, LPC**  
 Clinical Director





## Total Source of Funds



Olivia's House Fundraising ..... **\$253,294.76**

Community Partner Events ..... **\$45,926.88**

Sponsorships and Donations..... **\$312,778.22**

**Total Revenue ..... \$611,999.86**

## Financial Data

Our total income for the fiscal year 2024 was \$611,999.86 as compared to our total expenditures of \$498,220.65. This activity left us with a net gain of \$113,779.21.

Our dear friends at Yazoo Mills granted us the funds to begin a much needed renovation of the Café in our Hanover Grief Center. We were honored to work with program alumni, Barry and Heidi Mease of BLM Construction to not only update the space but also provide a design that will supplement the growth of our programs (especially the adult group) for years to come. While the funds were received in fiscal year 2024, the majority will be expensed in fiscal year 2025

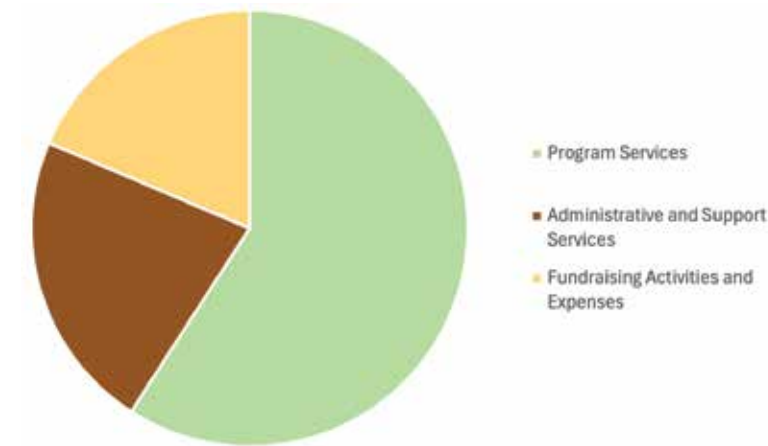
Program Alumni and "Guardian Angels" of the M&M Lissauer Foundation surprised

Olivia's House by making a wonderful endowment gift. Honoring his late wife's legacy as a teacher, this gift served as seed funding to develop our very own podcast, "Guess Who Died?!" as well as provide for an annual educational staff retreat.

This sizable surplus also resulted largely from gains realized on our investment accounts, memorial donations, and grant writing.

Our Board of Directors remains deliberate in their fiscal responsibility. In addition, we continue to be blessed by a philanthropic community that generously provides for and partners with our mission to make healing possible for children and their families!

## Total Use of Funds



Program Services ..... **\$294,603.70**

Administrative and Support Services..... **\$110,934.76**

Fundraising Activities and Expenses ..... **\$92,682.19**

**Total Expenses ..... \$498,220.65**



**a grief and loss center for children**

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York, PA 17403  
(717) 699-1133

Olivia's House - Hanover  
101 Baltimore Street  
Hanover, PA 17331  
(717) 698-3586

[www.oliviashouse.org](http://www.oliviashouse.org)



## Olivia's House Staff

Leslie Delp, M.A.  
Founder

K.C. Delp  
Executive Director

Julia Dunn, M.Ed., LPC  
Clinical Director

Michelle Fox  
Development Director

## Board of Directors

### Executive Board

Whitney Bellomo - President  
Jeffrey Naugle - Vice President  
Kathy Cronin - Secretary  
Kimmie March - Treasurer

### Board Members

Devon Ellis  
Ashley Grimm  
Joe Hammann  
Kristin Kolba  
Katie Livelsberger  
Reid Weinbrom  
Tim Wortman

*Olivia's House: A Grief and Loss Center for Children is a 501(c)(3) non-profit organization,  
contributions to which are tax deductible to the fullest extent by law.*

*The official registration and financial information of Olivia's House: A Grief and Loss Center for Children may be obtained from  
the Pennsylvania Department of State by calling toll free within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.*